HowTo

Change Citrix Lightversion to Workspace App



This document describes all steps, to change the Connection method from Citrix Lightversion to the Citrix Workspace App

Change the Connection Method from Citrix Lightversion to Citrix Workspace App

If your Session starts in a Browser-Tab and not, as expected, in the Citrix Workspace App, please follow the below description.

Screenshot	Description
Image: Citrix Receiver × ← → C ag-qs.america.zf.com/Citrix/ZF Image: Citrix Image: Citrix Image: Citrix	The Session to the Remote VDI starts directly in the Browser. This Mode is called Lightversion, or HTML5-Receiver. This should only be used, if it's not possible to install the Citrix Workspace App. It is highly recommended to always install the Citrix Workspace App.

Possible reasons:

- 1. Citrix Workspace App is not installed correctly.
 - Please download and install the latest version of the Citrix Workspace App as described here: <u>HowTo InstallCitrixWorkspaceApp.pdf</u>
- 2. Citrix Workspace App was not detected correctly by the Browser or someone changed the Setting manually.
 - To change that, please follow the instruction below:

Screenshot		Description	
HOME DESKTOPS	Q <mark>\$</mark> ,	After the successful login to the Citrix Gateway, please click on	
	Account Settings	the Settings -Button followed by Account Settings (marked in yellow)	
	, recourt settings		
	About		
	Log off		

Citrix Receiver	+		-		Click on Change Citrix
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Activate Citrix Receiver Downloads a file that adds this workspa	ce to your local Citrix Receiver app.				
Change Citrix Receiver Opens a page that checks for a local Cit	riv Pacaluar and				
Current status: Apps and desktops ope					
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© Citrix Receiver × ↔ → C aq-qs.america	+ tf.com/Citrix/ZFNRWeb/#tabs-1		- -	• ×	In the following Screen click on Detect Receiver
					If your Browser asks you, if you
					want to open Citrix Receiver Launcher, please answer with
	Welcome to Citrix Receive	r	-		YES
	For the best experience, u: Receiver for Windows. Cl	se the full set of features l		it <mark>h Citrix</mark>	
	Detect Recei		starteu.		
Receiver	If you do not want to dete	ct/install Citrix Receiver v	ou can use	the	
	light version, with fewer fe				
	tf.com/Citrix/ZFNRWeb/#tabs-1		<u>^</u>	* 0 :	Please check, if the App was detected correctly.
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vices (non-ZF device)	HOME APPS D	ESKTOPS	te auto	`	"Apps and Desktops open in your local Citrix Receiver app."
Settings					
Account					If the Citrix Workspace App
About					cannot be detected by the Browser, please install it as
Log off					described here:
Advanced					HowTo_InstallCitrixWorkspaceApp
Activate Citrix Receiver	rea to your local Citric Daachara				<u>.pdf</u>
Downloads a file that adds this workspa	ace to your local Citrix Receiver app.				
Change Citrix Receiver Opens a page that checks for a local Cit	irix Receiver app.				
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