HowTo

Change Citrix Lightversion to Workspace App
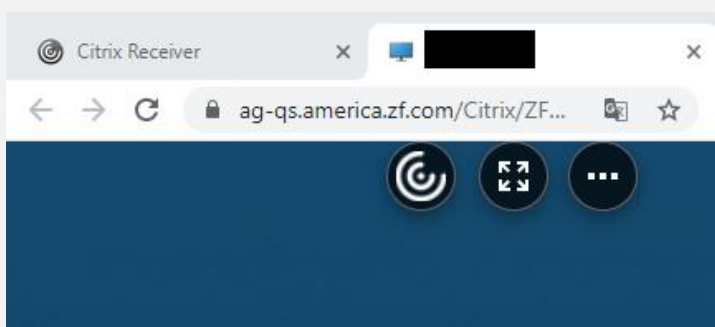
Exposee

This document describes all steps, to change the Connection method from Citrix Lightversion to the Citrix Workspace App
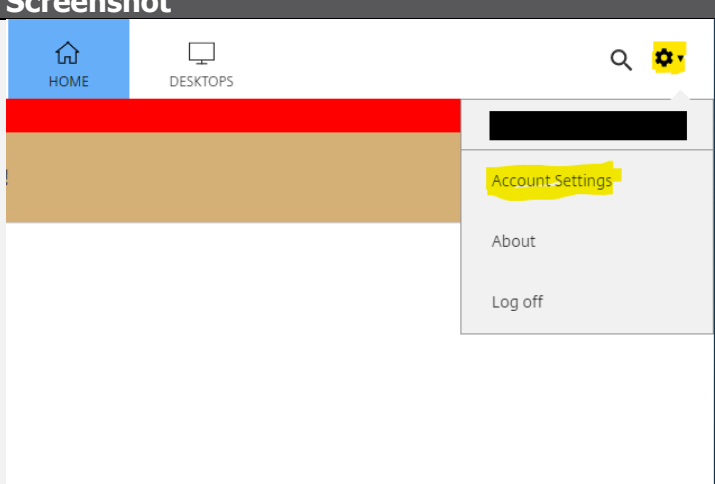
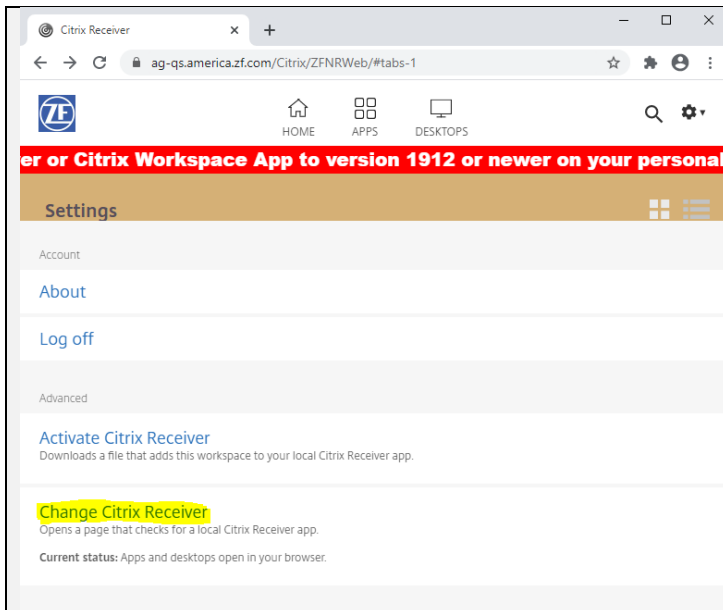# Change the Connection Method from Citrix Lightversion to Citrix Workspace App

If your Session starts in a Browser-Tab and not, as expected, in the Citrix Workspace App, please follow the below description.

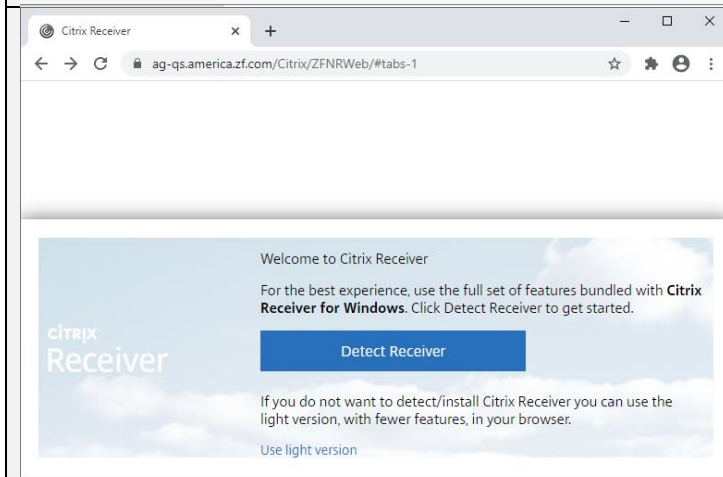| Screenshot	Description
	The Session to the Remote VDI starts directly in the Browser. This Mode is called Lightversion, or HTML5-Receiver. This should only be used, if it's not possible to install the Citrix Workspace App. It is highly recommended to always install the Citrix Workspace App.

Possible reasons:

1. Citrix Workspace App is not installed correctly.
   - o Please download and install the latest version of the Citrix Workspace App as described here: HowTo_InstallCitrixWorkspaceApp.pdf

2. Citrix Workspace App was not detected correctly by the Browser or someone changed the Setting manually.
   - o To change that, please follow the instruction below:

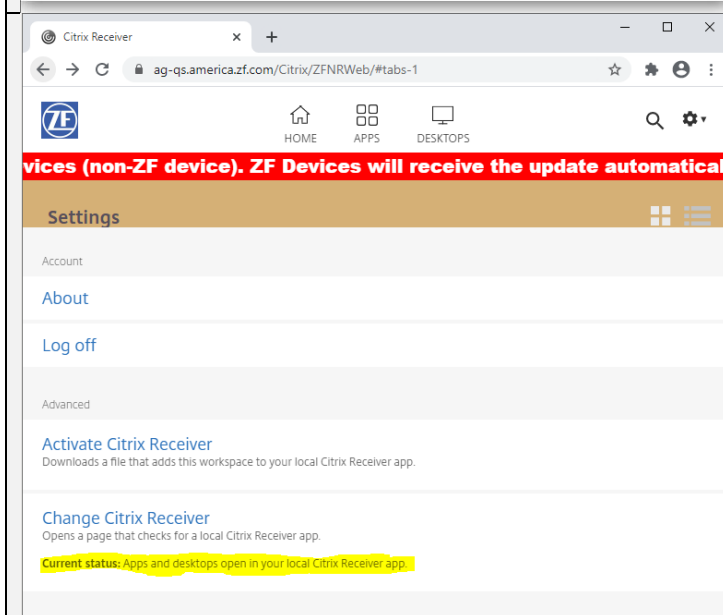| Screenshot	Description
	After the successful login to the Citrix Gateway, please click on the **Settings**-Button followed by **Account Settings** (marked in yellow)

	Click on **Change Citrix Receiver**
	In the following Screen click on **Detect Receiver** If your Browser asks you, if you want to open Citrix Receiver Launcher, please answer with **YES**
	Please check, if the App was detected correctly. Current Status must be: "Apps and Desktops open in your local Citrix Receiver app." If the Citrix Workspace App cannot be detected by the Browser, please install it as described here: HowTo_InstallCitrixWorkspaceApp.pdf